

## ***What to expect from your new Mattress Set***

- **BODY IMPRESSIONS** - Expect your new mattress to develop indentations called "body impressions" during the first several weeks of use. These impressions are normal and were anticipated in the design of your mattress. As the padding layers' compress, the performance of your mattress will actually improve. Body impressions up to 1½ inches will remain throughout the life of the mattress and are not a warranty concern.
- **KEEP YOUR MATTRESS CLEAN** - It is a must to purchase a MATTRESS PROTECTOR and NOT A MATTRESS PAD! If your mattress becomes-stained or unsanitary at any time it will Void the warranty and comfort guarantee.
- **PROVIDE PROPER SUPPORT**- lack of proper support can cause structural damage that will void your warranty. If you will be placing your new set on an existing frame or bed, please read your warranty for details regarding the requirements for proper support of your new mattress set.
- **RIDGE IN THE MIDDLE** - When two people sleep on a mattress set, the padding materials tend to settle more rapidly on each side than in the middle. The result is a visible 'ridge' down the middle of the mattress. Sleeping in the middle of the mattress can help reduce this 'ridge'. The ridge is considered normal and as such is not covered under your warranty. Rotate your mattress regularly.
- **NEW MATTRESS SCENT** - New product odors are common and not just in mattresses. Our mattresses are made to order and packaged and sealed in plastic bags immediately after production. When the sealed plastic first opens, you will notice a scent that comes from the materials, foam and fiberfill used in your mattress. The scent is sometimes unpleasant, but not harmful and should dissipate within a few days.
- **LOOSE THREADS** - Loose threads are very common and will not affect the durability or comfort of your mattress. Please clip rather than pulling any loose threads.
- **TALLER THICKER MATTRESSES** - Today's Mattresses are much thicker than they were in previous years. You should expect your new set to be higher off the ground than your previous bed. If you find your mattress is too tall, lower profile box springs and frames are available and must be decided upon prior to taking possession. We are unable to do exchanges after delivery is made.
- **GIVE IT SOME TIME** – Your new mattress may not feel exactly like the one in the showroom. It usually takes 30-60 days to break in a new bed.